

Corporate Overview



Who are we?

OpsCentre provides **Operational Resilience** solutions: Business Continuity, IT DR, Crisis & Emergency Management, ITIL/ITSM & Security Management. Firstly, we're **Consultants**, to 80+ clients and over 250 projects. We also provide **Software Solutions** such as Recovery Planner's RPX and our own MIRA smartphone application. Lastly, we're **Trainers**: developing and facilitating formal certification and internal training courses.

Our team is passionate about what they do, across the industries they work: SME, Enterprise, Corporate or Government. Most importantly, our clients sleep peacefully at night, knowing no matter whatever disaster or security breach strikes, their business continues; no if's or but's: minor outage or major disaster.

Managed Services

One thing we've learnt is this: most of our clients don't have the time or resources to keep things up to date, but if they don't, things don't work. So, we also provide **Managed Services**. A 'virtual staff member' to maintain and test your plans, respond to audits, train new staff and ensure latest standards and good-practice innovations are implemented and upheld.

What we do?

- Audits & Healthchecks
- "QuickStart" Services
- Risk Assessments
- Business Impact Analysis
- Business Continuity Strategy
- Technology Recovery Strategy
- Alternate Site Selection
- Planning, Testing and Exercising
- Audit and Governance
- Market Research

Software

We are the authorised ANZ distributor for Recovery Planner's RPX; award winning Business Continuity Management software and leader in Gartner's 2013 Magic Quadrant. And we've developed a smartphone solution, **MIRA**; so now everyone has their plans with them when needed; think of it as 'paper to vapour'.



Training

Via our partnership with **DRI-ANZ**, we provide formal certification courses (CBCP/MBCP) and internal training tailored to meet our clients specific process or needs.



Need to know more? Call or email us.

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